

## PLACENTA PRACTICE

### Placenta Encapsulation Terms & Conditions

1. Placenta Practice is regulated and approved by Environmental Health and Public Health England.
2. Placenta Practice holds a cosmetics licence for the balms and creams it produces.
3. Placenta Practice has a Public Liability Insurance policy in place, up to a value of £5 million.
4. Any advice or information provided by Placenta Practice regarding Placenta Encapsulation is based on experience, research where available, documentation and client testimonials from mothers who have used placenta capsules and remedies for their post-partum recovery. However Placenta Practice does not guarantee benefits of Placenta Remedies.
5. Placenta Practice is not a medical body and does not claim to treat, cure or relieve any symptoms in pregnancy, birth or post-birth.
6. Placenta Practice recommends you seek advice from your GP or midwife if you have any problems with your pregnancy, birth or post-birth recovery.
7. Client's who choose to use the services of Placenta Practice take full responsibility for their own health and for researching and using the remedies we provide.
8. The Client agrees to stop using the remedies immediately if feeling unwell and to seek advice.
9. The Client agrees that Placenta Practice is not liable and do not take responsibility for any results or effects the Client may experience before, during or after consuming the placenta unless resulting directly from the negligence of Placenta Practice.
10. The Client agrees that all placenta capsules and other placenta remedies, creams and balms are for the Client's own use only and must not be shared with others.
11. Placenta Practice will not perform placenta encapsulation for Clients who have ever tested positive for HIV/AIDs, Hepatitis B and/or Hepatitis C, Active Genital Herpes, suffered from blood borne diseases.
12. Placenta Practice does not take responsibility for damaged, lost or placentas that have not been adequately stored before the placenta comes into its care.
13. The Client agrees to contact Amanda Denton on 07515 123 124, with 2 separate text messages.  
**Text Message 1:** When 'established labour' begins and **Text Message 2:** Within 30 minutes of birth to arrange collection of the placenta in line with the chosen collection level.
14. The Client agrees that failure to send Text Message 1 may mean collection of placenta will be delayed by 1 day or more.
15. Placenta Practice will inform the Client in good time if Amanda Denton is not available. In which case the Client will liaise directly with one of Amanda's employees to arrange collection.
16. The Client agrees to store their placenta in the Placenta Practice Placenta Collection Kit.  
Alternatively, placenta must be stored in a clean, labelled container inside a cooler box/bag on ice, or in a refrigerator within 30 minutes after birth of the placenta.
17. The Client agrees to ensure her placenta remains chilled and under 8°C until collection.
18. For hygiene reasons any cool boxes/bags/containers/ice packs, including the Placenta Collection Kit that are used to store and transport the placenta will not be returned. They are single use only and will be safely disposed.
19. The Client consents to the removal of the placenta from the hospital, birth centre, or home, by Placenta Practice to the extent necessary for the performance by Placenta Practice of the placenta services requested on the Clients booking form.
20. Bronze Collection - Placenta Practice will attend home , birth centre or hospital within 48 hours. If for whatever reason the collection is missed (including lost placentas), the Client will be invoiced £60 for the missed collection.
21. Silver and Gold Collection - Only one collection visit is covered by the respective fee. If we've attended for collection but the collection time is missed by the Client or if placenta is lost the Client will be invoiced the respective fee.
22. If for circumstances beyond our control we are unable to collect within 12 hours as part of the Gold collection package, the Clients collection will be downgraded to Silver collection at £60 and placenta collected within 24 hours instead.

- 23.** When collecting from hospitals Placenta Practice specialists/employees will meet the Clients designated person at the main entrance of the hospital. No allowances have been made to collect from hospital wards.
- 24.** Courier Collections: Placenta Practice will arrange collection of placenta from the Clients home address, supplied on the booking form. This address must be the same address that the Placenta Collection Kit was delivered to.
- 25.** Courier Collections: If an attempt is made by our courier partner to collect, and is missed by the Client, a re-booking fee of £30 will be payable by the Client.
- 26.** Courier Clients: If for whatever reason the Client decides not to go ahead with the encapsulation service, following the collection of the placenta by our courier partners, the Client will be liable for a fee of £50 to cover courier expenses and admin charges. This is also relevant if Placenta Practice is informed the placenta is infected, after the placenta has been collected. It is the Client's responsibility to inform Placenta Practice of infected placenta prior to collection.
- 27.** Once Placenta Collection Kit is received by the Client it is non-returnable and non-refundable.
- 28.** Placenta Tinctures and Homeopathic Placenta Remedies take longer to process and will be posted out separately, to a UK mainland address only. These remedies will be posted using Royal Mail 2nd Class service.
- 29.** Placenta Practice will use the home address found on the booking form for all correspondence and for delivery of remedies. It is the Clients responsibility to inform Placenta Practice of change of address. Client will be liable for any additional postage or delivery costs arising from an incorrect address being supplied to Placenta Practice or an address not updated prior to delivery.
- 30.** Placenta Smoothie can only be made in the Client's home, using the Client's own blender. Placenta must be brought to the Client's home by the Client's designated person. Smoothie will be transported back to the hospital by the Client's designated person.
- 31.** Placenta Practice will not be liable for any remedies delayed, lost or damaged during transportation by Royal Mail, UPS, DPD or any other of its suppliers.
- 32.** Placenta Practice will not be liable for any placentas delayed, lost or damaged by any of its chosen couriers during transportation from client to our practice.
- 33.** Full payment of any outstanding balance must be made prior to collection. Alternatively with cash at the time of collection or by bank transfer on the same day.
- 34.** Placenta Practice will not start processing the placenta until payment for the order is received in full.
- 35.** You, the Client, agree that all the information you have provided is correct and to the best of your knowledge. You also agree to inform Placenta Practice immediately of any changes to your Medical Information or address detailed on your booking form, before the encapsulation takes place.
- 36.** Placenta Collection Statement document must be filled in and signed prior to collection. Failure to comply may mean refusal of service or delay in processing.
- 37.** If one or several of the terms and conditions mentioned in this document are not applicable, all other terms and conditions still apply and the document is still valid.